

# Case study

## Network Rail



**N**etwork Rail is the owner and infrastructure manager of most of the railway network in Great Britain. Network Rail is currently undertaking a £38 billion programme of upgrades to the network, including Crossrail, electrification of lines and upgrading Thameslink. We were approached by Network Rail as throughout the pandemic in 2020, they had experienced a severe drop in passenger numbers. Their aim was to take measures to reduce the risk of bacterial and viral transmission, whilst helping both staff and passengers use their facilities confidently.

**THE CHALLENGE**  
Protect passengers and staff from contracting bacterial and viral infections including Covid-19 whilst improving staff morale, customer confidence and improve hygiene levels. A more sustainable, long-term and robust sanitization method was required, which included regular monitoring of hygiene levels at each station which all experienced high foot-traffic, and tending to areas that may need resanitising as quickly as possible.

**THE SOLUTION**  
Our 5 Step Sanitisation Programme was installed at a number of stations including London Bridge, Clapham Junction and Euston. We then planned and implemented a schedule to return every 28 days to retest and resanitise. To improve staff and passenger confidence, videos of the works taking place are played on their large information screens within each station along with brochures, stickers and signage that detail the 5-Steps Sanitisation measures that are being implemented into the station. Our products and application methods offering up to 3 years' protection tied in with the use of out state-of-the-art testing technology, means Network Rail are retaining high levels of hygiene and keeping abreast of potential transmission risks on their facilities.

